

E-Waste Accepted Items Guide

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A quick guide to electronic equipment ReTech Resource can commonly support for collection and responsible recycling. Acceptance may depend on item type, condition, quantity and the agreed collection scope.

Common E-Waste We Can Support

- Computers, laptops and tablets
- Mobile phones and accessories
- Servers and storage systems
- Network equipment
- Printers, scanners and office electronics
- Cables, adapters and chargers
- Small household electronic devices
- Battery-containing equipment, including laptops, mobile devices and power banks
- Standalone portable batteries, subject to prior confirmation, condition checks and suitable downstream handling
- UPS and lead-acid battery systems – please confirm with us before collection

Items Requiring Prior Confirmation or Special Handling

- Large or unusually bulky equipment
- Damaged, swollen or leaking batteries
- Data-bearing equipment requiring secure sanitization or destruction
- Industrial electronic equipment
- Medical or laboratory electronic equipment
- Equipment contaminated by chemicals, liquids or biological material

Please contact ReTech Resource before pickup if you are unsure whether an item requires special handling or a different downstream route.

Do Not Include with Routine E-Waste Collection

- General waste
- Food waste
- Free liquids
- Unrelated plastic, paper or packaging waste
- Hazardous chemicals or chemical containers
- Biological or medical waste

Unusual or undeclared items should be discussed with ReTech Resource before pickup so an appropriate handling route can be confirmed.

Customer Preparation Tips

- Remove personal belongings.
- Identify battery-containing devices and separate standalone or removable batteries where practical. Do not dismantle equipment solely to remove built-in batteries.
- Tell us in advance about damaged, swollen, leaking or unusual items.
- Pack small accessories in boxes.
- Label equipment by department or location.
- Ask for guidance before including damaged or unknown items.

Before You Request Collection

- Prepare approximate item types and quantities
- Identify data-bearing equipment
- Identify batteries and battery-containing devices
- Separate damaged or leaking items
- Take photos of bulky or unusual equipment where helpful
- Confirm lift, loading-bay and site-access requirements
- Tell us what recycling or data-destruction documentation you require

References & Notes

This guide provides general information about items that may be suitable for collection and recycling. Acceptance and handling requirements may vary depending on item type, battery chemistry, condition, contamination, quantity, site requirements and the agreed service scope. Confirm unusual, damaged or specialized equipment with ReTech Resource before collection. Information reviewed September 2026.

- [NEA E-Waste Management](#)
- [NEA Where to Recycle E-Waste](#)
- [PDPC – Guide to Data Protection Practices for ICT Systems](#)